

**Message: RE: New Client apparently already enrolled??**

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**📧 RE: New Client apparently already enrolled??**

**From** Kraft, Emily **Date** Tuesday, May 9, 2017 8:46 AM  
**To** 'Carrie Hoelscher'  
**Cc**

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 **image001.jpg** (11 Kb HTML)

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Hi Carrie – I'm not seeing this client in the system when I search by name, so I'll need the SSN to search for it further. That being said, [please do not send me the client's full SSN by email](#). When you have it, give me a call and I'll see if I can find the issue.

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**From:** Carrie Hoelscher [mailto:carrie@allianceforlifemissouri.com]  
**Sent:** Tuesday, May 09, 2017 8:37 AM  
**To:** Kraft, Emily  
**Subject:** FW: New Client apparently already enrolled??

Emily,

I received the below email from Rachel House. Can you tell me who [REDACTED] is receiving A2A services from?

Thank you!  
Carrie

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**From:** Cathy Carlberg [mailto:cathycarlberg@rachelhouse.org]  
**Sent:** Monday, May 8, 2017 1:33 PM  
**To:** Carrie Hoelscher <carrie@allianceforlifemissouri.com>  
**Cc:** Kelly Jones <kellyjones@rachelhouse.org>  
**Subject:** New Client apparently already enrolled??

Hello Carrie,  
We have a client who was declined because she was already receiving services. Our Education Coordinator has visited with her but the client isn't aware of how she would have enrolled previously. Can you help us out here?

The client's name is [REDACTED].

Thank you!  
Cathy



Rachel House Logo

**Cathy Carlberg** | A2A Administrator

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